

## **Adobe Flash Deprecation and Mitel Connect**

Adobe Flash will reach End of Life December 31, 2020. What does that mean for you and Mitel Connect?

Mitel uses Flash for the management interface for several applications, including Edge Gateway and Mobility Router. Flash support will be widespread disabled on December 31, 2020.

### **MOBILITY ROUTER:**

Release 9.6.2011.102 was introduced several days ago and it replaces Flash with Angular JS to render the administration. This is a software update to the mobility router only, not a full build upgrade to the entire Connect system. Updating consists of uploading the new software image to the mobility router and rebooting it. This enables the new management interface. The new interface is quite different from the flash version so reach out to us if you are interested in administration training.

ShoreTel 14.2 & ShoreTel Mobility 8 customers do not have a lot of options. Possible workarounds include continuing to manage your mobility appliance from a Windows 7 workstation which does not receive Microsoft updates and can continue to use Flash. This configuration is untested, and unsupported by both Microsoft and Mitel. This option may not work as the related update to disable Flash support in browsers may have been installed by Microsoft at any time since late 2017 when the decision to deprecate Flash was announced.

### **EDGE GATEWAY:**

A new version of the Edge Gateway software is scheduled to be released mid-December. This again does not include an upgrade to the whole Mitel Connect system, but will involve uploading the software to the Edge Gateway appliance, and rebooting it to activate.

### **NEXT STEPS:**

If you are a current Packet Fusion customer, our monitoring solution will identify your impacted platforms, and we will proactively reach out to you to schedule application of any necessary patches. If you'd like to get on the list to receive these patches ahead of the curve, please reach out and let us know your company name, and which application(s) you're concerned about. Send an email to [info@packetfusion.com](mailto:info@packetfusion.com)

As always you can reach out to your sales rep, [clientservices@packetfusion.com](mailto:clientservices@packetfusion.com) or [mpingatore@packetfusion.com](mailto:mpingatore@packetfusion.com) for a one on one conversation about this.

Please note the patches mentioned above have been tested to work on Mitel MiVoice Connect release R19.1 and later. There is no indication the patches will not work on any GA release of Connect.

We reserve to the right to change and amend any of the above as more information becomes available from Mitel.