

PACKETFUSION

# CONNECTIONS

A newsletter to *connect the dots*  
to you, our customers



December 2019

## Happy Holidays!

As we close out 2019, I want to thank you for doing business with us this year. Helping your business thrive is our motivation and inspiration to stay on top of the latest solutions, and we appreciate the trust you place in us.

This year, we created *Connections* to share news and industry trends on a regular basis—and I hope you're finding it useful. I'd like to hear from you—if there are topics you'd like to see us cover, please let me know.

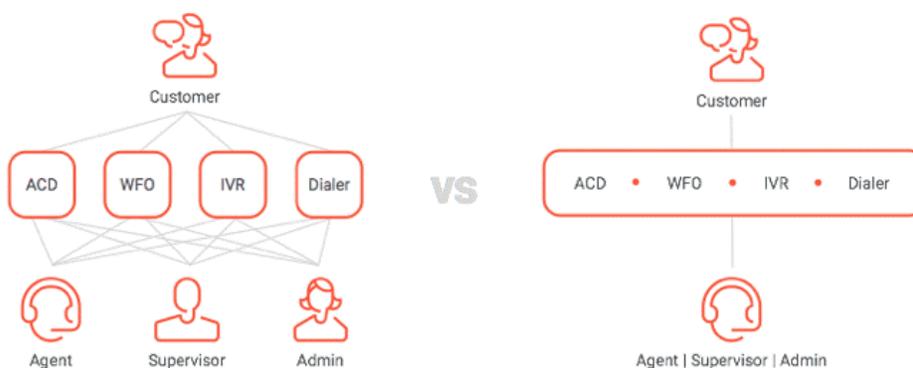
We've got exciting things planned for 2020, so stay tuned.

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## Vendor Spotlight: Genesys



Genesys has been delivering solutions since 1990, when it was all about call centers—but if you think you know everything about them, it's time to take another look.

Here's how they are changing the game with an all-in-one platform that delivers on the promises of the cloud, with simplicity, speed and affordability.

[Read more here](#)

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## **SD-WAN: What it is. Where it's Better.**

You know that SD-WAN makes a wide area network perform better at a lower cost. Here's everything you need to build your business case for SD-WAN.

[Get the details here](#)

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## **A Better Way to Navigate Vendor Selection in an Age of Growing Complexity**

Navigating vendor selection gets more complex every year. Here's how we make that process easier, with a sophisticated platform and processes to identify the right solutions at the right price.

[Here's our take on it](#)

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## **Don't miss out on our valuable content. Follow us on social media and check out our website**

We're posting great content every week, on subjects ranging from Cloud to Contact Center, so be sure to follow us on one of the channels below and visit us at

[www.packetfusion.com](http://www.packetfusion.com)

