



CloudDesktop vs. SoftLayer



Desktop

With CloudDesktop, you can access your apps on any device globally. RapidScale's CloudDesktop solution allows organizations to move all of their applications and desktops to the cloud. You're then able to access your virtual desktop environment through an Internet connection from any device, anywhere in the world!

IBM SoftLayer vs. RapidScale's CloudDesktop

SoftLayer

IBM SoftLayer is among the top public cloud providers, offering a range of cloud solutions. It offers various avenues of communication for support, including phone, online ticket, live chat, and knowledgebase support. This support is available with all SoftLayer products for no additional charge.

However...

SoftLayer doesn't have a specific Desktop as a Service offering in its portfolio of services like RapidScale does, and focuses largely on Infrastructure as a Service. Businesses must build a hosted desktop solution onto SoftLayer's IaaS service. SoftLayer also uses unmanaged cloud computing as its standard delivery model, leaving much of the responsibility to the business. In general, it encourages a "Do It Yourself" mentality. SoftLayer also experienced 17 hours of downtime in 2015.

CloudDesktop

In comparison, RapidScale's CloudDesktop is specifically a Desktop as a Service solution. It offers access to all business data on any device, anywhere in the world, and the ability to virtualize 97% of today's business applications. CloudDesktop offers complete management and around-the-clock support for all managed customers. We have a 100% uptime SLA guarantee.

SoftLayer and RapidScale have differing services, and SoftLayer actually lacks a Desktop as a Service cloud solution. A business really has to know what it's looking for when comparing the two. Do you want a cloud solution dedicated to virtual desktop services? Would you prefer to take the reins on management, or take advantage of a fully managed cloud solution that allows you to focus on your core business?

Service Features

	SoftLayer	CloudDesktop	
Desktop as a Service	No specific DaaS solution	—	CloudDesktop is a DaaS solution ✓
Management	Encouraged “Do It Yourself” mentality	—	Full RapidScale management option ✓
Uptime	17 hours of downtime in 2015	—	100% uptime SLA ✓

The RapidScale Difference

Managed Cloud

RapidScale offers a unique managed cloud solution that complements any organization’s current IT efforts. With a global presence, enterprise-grade infrastructure, and a team of highly knowledgeable cloud experts, RapidScale provides the most comprehensive cloud solutions available in the industry. RapidScale’s team of experts is available at every stage of the process, from designing a custom cloud road map to complete account management. Our white-glove service is second to none. We provide 24x7x365 “We Care” Support and complete management and monitoring of a client’s environment.

Infrastructure

RapidScale’s redundant and SAS70 Type II, SSAE16-certified data centers offer clean and continuous power, high capacity redundant generators, and around-the-clock infrastructure protection. Our data centers include on-premises guards, exterior security, digital surveillance and recording, biometric scanning, secured cages, and more. They are equipped with enterprise-level technology from Cisco, NetApp, VMware, Citrix, Microsoft, SonicWALL and more.

Packet Fusion

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Connecting the Dots to the Cloud