

CloudServer vs. Amazon Web Services



Server

CloudServer is RapidScale's Infrastructure as a Service offering. With your servers and RapidScale's cloud, you will receive the best service in the industry. RapidScale offers on-demand capacity with the best infrastructure tools and utilities. CloudServer is backed by vCloud hypervisors, NetApp storage, and Cisco UCS blade chassis.

Amazon Web Services vs. RapidScale's CloudServer

AWS

Amazon Web Services is a major player in raw compute cloud space, with thousands of customers across the globe and affordable pricing. AWS's virtual server solution is Amazon Elastic Compute Cloud, or Amazon EC2. Similar to RapidScale, AWS has geographically diverse data centers, and has attained the majority of industry standard compliance certifications. It is a popular platform for developers, and is a self-controlled environment.

However...

Customers that appreciate guidance, management, and support won't find what they need with Amazon Web Services. AWS is unable to share the same attention given to its largest clients with small to mid-size organizations. It also doesn't include enterprise-grade support by default, but rather, customers must upgrade their plan to receive higher levels of support. AWS also maintains a "DIY" model, meaning that if an organization doesn't have staff that knows how to build their cloud system on their own, they won't get much guidance on the provider side. Additionally, AWS has experienced a number of high-profile outages in recent years, which is something that most businesses cannot afford. In 2015, AWS had 56 outages.

CloudServer

In comparison, RapidScale offers full management for CloudServer and excels in deployment and monitoring. We have a 100% uptime SLA guarantee, compared to AWS's 99.9% SLA. Our 24x7x365 enterprise-grade support is free for all managed customers and covers infrastructure, patches, updates, licensing management, user help and setup, and more. We maintain a "We Care" mentality for all of our customers, regardless of size, and can work with a business from the planning phase, onward.

Businesses need to be aware of what their priorities are. Do you want a cloud environment over which you have full control, with minimal support from the provider? Or do you want a fully managed cloud solution that allows you to focus on your core business while benefitting from support and guidance? These preferences will help determine the best cloud solution for you.

Service Features

	Amazon Web Services	—	CloudServer	
Management	“Do It Yourself” mentality	—	Full RapidScale management option	✓
Support	Top support not automatically included	—	24x7x365 enterprise-grade support	✓
Uptime	99.9% uptime SLA with many outages	—	100% uptime SLA	✓
Customer Service	Lack of sufficient support for SMBs	—	“We Care” mentality for all clients	✓

The RapidScale Difference

Managed Cloud

RapidScale offers a unique managed cloud solution that complements any organization’s current IT efforts. With a global presence, enterprise-grade infrastructure, and a team of highly knowledgeable cloud experts, RapidScale provides the most comprehensive cloud solutions available in the industry. RapidScale’s team of experts is available at every stage of the process, from designing a custom cloud road map to complete account management. Our white-glove service is second to none. We provide 24x7x365 “We Care” Support and complete management and monitoring of a client’s environment.

Infrastructure

RapidScale’s redundant and SAS70 Type II, SSAE16-certified data centers offer clean and continuous power, high capacity redundant generators, and around-the-clock infrastructure protection. Our data centers include on-premises guards, exterior security, digital surveillance and recording, biometric scanning, secured cages, and more. They are equipped with enterprise-level technology from Cisco, NetApp, VMware, Citrix, Microsoft, SonicWALL and more.

Packet Fusion

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PACKETFUSION



Connecting the Dots to the Cloud