

talkdesk boost /

Give Your Digital Transformation a Boost



“Talkdesk Boost is such a no brainer. I am so stunned that no one else has done this before.”

- BLAIR PLEASANT, PRESIDENT & PRINCIPAL ANALYST AT COMMFUSION

Talkdesk Boost is a suite of intelligent, AI-infused contact center applications built on a modern cloud-native communications platform that integrates seamlessly with existing legacy ACD systems and accelerates digital transformation. Talkdesk Boost provides contact centers with a contemporary solution that instantly enhances agent productivity, operational efficiency and agility, and customer experience.

Future-Proof Your Investment

Integrate your existing system and enjoy access to a constant stream of new features, as well as international expansion at your pace.

- Enjoy AI and advanced cloud capabilities
- Gain efficiencies with 40+ CRM and other system integrations
- Realize benefits quickly and risk-free

Increase Operational Efficiency

Equip your agents, supervisors, and customers with smart tools to advance customer support and make every contact valuable.

- Employ efficiency tools to leverage and extend existing investments
- Work with your favorite apps
- Select your preferred agent desktop experience

Embrace All Digital Opportunities

Empower your agents with mobile access and real-time knowledge to deliver consistent customer experience excellence over multiple touchpoints.

- Improve agents' engagement
- Increase CSAT/NPS
- Achieve your business goals

Features



Powered by Talkdesk iQ Artificial Intelligence



40+ Deep Integrations



Mobile App and Browser Access



Omnichannel Capabilities



Agent Assist Productivity Tool



Workforce Management



Call Recording and Speech Analytics



Live Reporting and Historical Analytics

Packet Fusion

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Connecting the Dots to the Cloud